Your vacation contract
Thank you for choosing United Vacations. To ensure that you understand the conditions of your particular vacation, please read the following terms and conditions.

General vacation details

- Prices shown are in U.S. dollars based on rates in effect at the time of printing.
- Peak travel period surcharge, minimum night stays and holiday blackouts may apply depending on your travel dates.
- All hotel prices are per person based on double occupancy unless otherwise noted and are subject to change without notice.
- It is recommended that you check in at the airport at least 2 1/2 hours prior to the scheduled flight departure and report to the gate at least 30 minutes before the flight departure. Failure to comply with these conditions may result in the loss of your seat to a stand-by passenger.
- Airport/hotel transfers and unique features require the timely receipt of the complete passenger flight itinerary. If United Vacations does not have the complete flight itinerary prior to the issuance of travel documents, transfers and features, if purchased, will not be provided and there will be no refund for this unused service.
- If this vacation is used for any reason other than leisure travel, some hotels may directly assess an additional surcharge during holiday, convention or special event time periods.
- All international travelers must present a government issued passport for U.S. Customs re-entry that is valid for at least six months from date of re-entry. For more information please visit the State Department's consular website www.travel.state.gov or the U.S. Department of Homeland Security's website www.dhs.gov. Please consult your travel agent or the Destination Consulate for further information. It is the traveler's responsibility to provide proper documentation and to comply with the laws of each country flown from or to, and to contact the appropriate consulate, embassy and/or immigration department for your destination country for any specific entry requirements and restrictions. Married or divorced women traveling under names other than what is printed on their travel documents must supply a marriage license and/or divorce decree. Airlines may require documentation for children traveling without their legal guardian beyond what is mandated by the destination country. Please contact United Airlines directly at 1-800-864-8331 for details. Foreign travelers, visit your local consulate for travel requirements (VISA or other written verification).
- Room photographs shown are for informational purposes only and may not depict the actual category purchased.

Vacation inclusions / exclusions / substitutions
Terms and conditions, dates and features are subject to change at any time without notice in United Vacation's sole discretion. Prices may not include airfare, gratuities, meals, handling fees and items of a personal nature unless otherwise noted. Special offers and value-added inclusions may be restricted, modified or withdrawn at any time. These promotional features have no cash value and are non-refundable if not provided or used. Prices may vary according to specific travel dates. All amenities shown for a particular property may not be available in every room category. United Vacations reserves the right, at any time, to substitute comparable alternate hotel accommodations, to alter or substitute vacation itineraries or to do both. Special room requests will be communicated to the applicable party but cannot be guaranteed. Additional foreign government departure taxes, fees and tourist cards may be due to the destination by the respective government authority and are not included in your price.

Air transportation
Airfares are based on the lowest applicable airfare available under the United Vacations program at the time of booking and are subject to change. United Vacations can guarantee your airfare only after receipt of full payment. Changes in flight itineraries after the issuance of tickets may result in increased airfare.

Airline baggage allowance: Two checked pieces are allowed (baggage fees may apply, see below for details). The maximum linear dimensions of either piece may not exceed 62 inches. Maximum weight of 50 lbs. per checked bag. One carry-on is allowed, maximum linear dimensions of 45 inches (9"H x 14"W x 22"L). Please note for air travel within international destinations, baggage allowances vary significantly with respect to size and weight restrictions. The number of carry-on pieces allowed may vary by airport or airline. Please consult your travel agent or contact your respective airport and airline prior to travel.

Please see United Airlines baggage policy at www.united.com/baggage to see what baggage fees apply. United Vacations also offers flights via other airlines, these airlines may impose additional charges for checked luggage which is collected by the airline at check-in. Please see http://www.unitedvacations.com/baggagepolicy for a list of airlines and what they are charging for the latest update or contact the airline directly for current fees and policies.

Some air segments may be served by United's code share partners, including Aer Lingus, Aeromar, Air Canada, Air China, Air Dolomiti, Air Japan, Air New Zealand, ANA, Asiana Airlines, Augsburg Airways, Austrian, Avianca, Azul Airlines, Brussels Airlines, Cape Air, Cityline, Contact Air, Copa Airlines, Croatia Airlines, EgyptAir, Ethiopian Airlines, Eurowings, Germanwings, Great Lakes Airlines, Hawaiian Airlines, IBEX Airlines, Island Air, LOT Polish Airlines, Lufthansa Airlines, SAS Scandinavian Airlines, Silver Airways, South African Airways, SWISS, TAP Air Portugal, Turkish Airlines.

MileagePlus® members earn MileagePlus® miles equal to actual flight miles with the purchase of an air and hotel vacation. Please specify your valid MileagePlus® membership number at the time of booking. For any questions regarding your MileagePlus® accrual call 1-800-421-4655.

Payment
Full payment with credit card is required to make a reservation if booking less than 46 days before departure; however partial payments may be made if booking 46 or more days before departure. Payment for any travel protection options are due at time of deposit. A surcharge may apply for bookings made over the phone to United Vacations reservation center instead of booking electronically. Separate payment policies apply to holiday or special event departures. United Vacations reserves the right to reinvoice your reservation should an error be made in computing your vacation price. At the time of credit/debit card payment, United Vacations may split the merchant of record payment between United Vacations and the air carrier booked. The United Vacations portion of the payment will be processed immediately. The airline will process payment at the time the air tickets are issued.

Hotel taxes and service fees
United Vacations markets hotels under a "prepaid/merchant" model, where we collect the full amount from you in advance and manages the payments to the hotel/feature on your behalf. The booking is made by United Vacations on the customer's behalf and includes two components to the reservation: amounts being paid by United Vacations to the hotel/feature on customer's behalf as well as compensation for services retained by United Vacations. In connection with facilitating your hotel/feature, the amount you are charged will include tax recovery charges and service fees. This amount includes an estimate to recover the amount we pay to the hotel/feature related to your reservation for taxes owed by the hotel including, without limitation, sales and use tax, occupancy tax, room tax, excise tax, value added tax, good and services tax, and/or other similar taxes. The amount paid to the hotel/feature in connection with your reservation for taxes may vary from the amount we estimate and include in the amount charged to you. The amount charged to

you also includes an amount to compensate United Vacations for services in connection with the handling of your reservation.

United Vacations is not the vendor collecting and remitting taxes to the applicable taxing authorities. Hotel/feature, as vendors, include applicable taxes in the amount billed to United Vacations and we pay over such amounts directly to the vendors. Some hotels may charge a "resort fee" upon check in that you are responsible for. Car rental companies require additional taxes and fees to be paid by you at their rental counter when renting a vehicle. United Vacations is not a co-vendor associated with the vendor with whom we book or reserves customer's travel arrangements. Taxability the appropriate tax rate and the type of applicable taxes vary greatly by location.

Rental car taxes and service fees
Rates for vacations including a rental car do not include state/local taxes, gasoline, optional insurance, Collision Damage Waiver (CDW), under age driver charges if under the age of 25, or airport charges, which are payable directly to the rental car company. Alamo and Dollar rental car drivers must be 21 years of age or older. A valid driver's license and major credit card in driver's name are required.

Travel cancellations and revisions
To avoid cancellation fees, we highly recommend purchasing United Vacations Premier Vacation Protection or Standard Vacation Protection. Cancellation is defined as a change to the departure date, a change in name (exceptions may be permitted for small corrections), a reduction to the number in the party, rebooking airfare, and/or the termination of the entire trip. All other changes to a reservation constitute a revision. All revisions are subject to availability. Separate cancellation policies may apply to optional features, holiday and special event departures.

Published airfares are a non-refundable component of your vacation. United Airlines published airfares that are canceled prior to travel may be re-booked towards a new published airfare packaged vacation within one year of the original ticketing date, travel may occur any time. If the published airfare purchased is other than a United Airlines airfare (such as with a codeshare partner), policies may vary and may be as strict as requiring travel and booking within one year of the original ticketing date. Restrictions apply.

For bulk airfare purchased other than a United Airlines airfare (such as with a codeshare partner), unique cancellation and revision penalties may apply ranging from $25 per ticket to the ticket being non-refundable.

Any refund due to cancellation where Premier Vacation Protection has been purchased will be credited to the original form of payment, less the cost of coverage.

Cancellation fees

Land only

Number of days prior to departure	All destinations per person
11 days or more	$50 + supplier penalties
10 days to 4 days	$150 + supplier penalties
3 days or less	no refund

Air inclusive vacation

Number of days prior to departure	Domestic (including Hawaii), Mexico, Caribbean, Canada, Central America per person

46 days or more	$200 + land supplier penalties
45 days to 8 days	$300 + land supplier penalties
7 days or less	no refund

Number of days prior to departure	Europe, Asia, Australia, Middle East, South America per person
8 days or more	$300 + land supplier penalties
7 days or less	no refund

Revision fees

Land only

Number of days prior to departure	All destinations per reservation
3 days or more	$25 + supplier penalties
2 days or less	no refund

Air inclusive vacation

Number of days prior to departure	Domestic (including Hawaii), Mexico, Caribbean, Canada, Central America
3 days or more	revisions impacting air $200 per person + land supplier fees
	revisions impacting only land $25 per reservation + supplier fees
2 days or less	no refund

Number of days prior to departure	Europe, Asia, Australia, Middle East, South America
3 days or more	revisions impacting air $300 per person + land supplier fees
	revisions impacting only land $25 per reservation + supplier fees
2 days or less	no refund

Refunds

If your plans change, your right to a refund is limited. You must call in and request a refund form to be completed on your behalf, or if you booked via a travel agent you must have your travel agent submit the electronic refund request no later than 60 days after the date of cancellation or any payments and deposits shall be forfeited. If you accept a refund, you waive all other rights and remedies under applicable law. By accepting a refund under the terms of the Premier Vacation Protection, the traveler relinquishes the right to their scheduled air ticket and hotel/feature/car products to United Vacations. Attempted exchange of such without the express consent of United Vacations will result in denial or reduced refund value or rebilling of the selling price if previously refunded.

Flight Information

Read your travel documentation carefully for arrival and departure instructions, including terminal information, check-in locations and flight times. Flight times are tentative and subject to change. Some countries may require aircraft cabin insecticide treatment for in-bound foreign flights. A list of such countries is available at http://ostpxweb.dot.gov/policy/safetyenergyenv/disinsection.htm. Federal law prohibits carriage of certain hazardous materials aboard aircrafts in your luggage or

your person and could result in a fine. Visit www.tsa.gov and click on “prohibited items” for more information.

Prior Criminal Convictions: Mexican law permits immigration authorities to deny foreigners entry into Mexico if they have been charged or convicted of a serious crime in Mexico or elsewhere.

Responsibility
These vacations are planned and operated by United Vacations. United Vacations is acting as a tour operator and is responsible for arranging the services provided in the vacations outlined in this brochure. All other suppliers providing transportation, sightseeing arrangements, optional tours and lodging accommodations for United Vacations, including United Airlines, are independent contractors and are not employees of United Vacations. All travel documents are issued subject to the terms and conditions specified by the suppliers.

Neither United Vacations nor its agent(s) shall be held liable for, and customer waives any claim against United Vacations and its agent(s) for any loss of or damage to property or injury to person caused by reason of any defect, negligence or other wrongful act or omission, of any other transportation company, optional feature, lodging property, agency or any persons, including United Airlines, rendering any of the services included in the vacation. In no event shall any party be liable for consequential damages. In the event the United Vacations services or accommodations cannot be provided due to delays or any other reason beyond the control of United Vacations, United Vacations will exercise all reasonable efforts to arrange alternative comparable services or accommodations. However, United Vacations will not be liable for, and customer hereby waives any claim against United Vacations, for any failure of performance by any other transportation company, lodging property, agency or any other third party providing services hereunder.

Itinerary
Your vacation as set forth in United Vacations’ flyers, magazines, brochures and website includes the following which form this contract: effective dates; origin and destination; price of each vacation; a listing of the hotels, length of stay at each and other ground accommodations and services.

IMPORTANT NOTICE
The Mark Travel Corporation, its employees, officers, directors and shareholders (collectively, “United Vacations”) does not own, control or operate any hotel or any air, land or water transportation vehicles or companies of any kind, including without limitation, airplanes, helicopters, boats, rental cars, ground transportation vehicles, transport companies, shuttle services, buses, or local tour companies which may offer excursions or tours. United Vacations occasionally enters into contracts with hotels and air, land or water transportation companies, but all such entities are owned and operated by independent contractors. United Vacations is not responsible for any negligent or willful act, omission or failure to act on the part of any such entity or its employees, or of any other third party beyond its direct control.

The United Vacations name and logo may appear on posted or hand-held signs at your hotel, at the airport of your departure or destination, in vans, buses, coaches or elsewhere during your vacation. This use of the United Vacations name and logo is solely intended to help you identify persons or entities who might provide services to you during your trip, but does not indicate, and should not be understood by you to indicate that United Vacations owns, controls or operates any entity displaying such a sign, or that United Vacations employs or controls any person holding or displaying such a sign.

Applicable law
It is agreed by and between the passenger and the operator that all disputes and matters whatsoever arising under or in connection with or incident to these policies and procedures shall

be interpreted and litigated, if at all, in and before a court located in the state of Wisconsin, U.S.A., to the exclusion of the courts of any other state or country.

The above United Vacations programs are operated by The Mark Travel Corporation.