For the most current listing of our public charter filings, see travel.state.gov, as well as the Centers for Disease Control and Prevention of completed travel is required when traveling internationally. Married or divorced women traveling under names other than what is printed on their travel with your driving license, marriage certificate, or other documents proving your identity. If you do not have a passport or other valid travel document, please contact your travel agent or Funjet Vacations as soon as possible. If you have any questions about whether you need a passport or not, please contact your travel agent or the U.S. Department of State.

We have made arrangements for air transportation to your vacation destination via regularly scheduled certificated air carriers or other air carriers who have approved third-party service providers, such as tour operators, travel agents, or travel counselors, for the provision of travel services and for lodging, meals, transportation, and other related services. These providers may include independent contractors, suppliers, or travel centers. Funjet Vacations is not responsible for the actions or omissions of these independent travel providers and we expressly disclaim any liability for their actions or omissions. Service providers reserve the right to refuse verification of any identification, including proof of age, or to refuse to provide services if we determine, in our sole discretion, that such services are not suitable for you. Any travel agent who makes a reservation using your identification number or any other means of verification is not an agent or employee of Funjet Vacations.

1. BOOKINGS, DEPOSITS & PAYMENTS

All travel arrangements must be made in writing, and a valid credit card must be provided at time of booking for deposits, payment and/or to confirm travel reservations. Bookings made with a credit card are subject to a 3% service fee. Deposit and payment requirements vary for different products. Please call for a quote, or visit our website for more information.

2. CANCELLATION & REFUND POLICIES

A $50.00 service fee will apply to any change to a travel package, if at least 10 days before the scheduled departure date, except for circumstances that make it physically impossible to perform the charter trip. Under these circumstances, your deposit will be refunded in its entirety. The full deposit will be refunded for any change to higher-priced hotel $0 brand fee + air/hotel/feature penalties. Change fees apply to new travel date, destination, flight/airfare type/flight times, duration, class of service, departure city, change to lower-priced hotel $50 per booking + air/hotel penalties. Other changes (applies to change in airfare type/flight times, duration, class of service, departure city, or change to lower-priced hotel) $50 per booking + air/hotel penalties.

3. ADDITIONAL FILING REQUIREMENT

Due to COVID-19, the deadline for alternate forms of acceptable ID.

4. VISA REQUIREMENTS

Prior to travel, Funjet Vacations will calculate the per person cost of the vacation package, including all applicable airfares, accommodations, and other services, and will provide this information to you. All rates are quoted in U.S. dollars. Rates for packages including a rental car do not include state/local taxes, gasoline, optional insurance, Collision Damage Waiver, or rental car incidentals. Other airlines do charge for infants or infant air-related taxes. Please check with your air carrier. If an infant reaches the age of two at any time during the travel, a fare will be charged for the infant.

5. FLIGHTS & AIRPORT CHECK-IN

No refunds will be given for a canceled flight or flight change unless due to circumstances beyond our control. You are responsible for complying with the health requirements of the countries you intend to visit. Check with your physician regarding any immunizations or medications required by the countries you will visit.

6. TRAVEL PROTECTION PLUS

We strongly suggest that you purchase travel protection to cover unexpected expenses. Travel Protection Plus provides coverage for trip cancellation due to medical illness, death in the family, or other unforeseen circumstances. You may also choose to purchase insurance through your own insurer. If you purchase travel insurance through another source, please provide the necessary documentation to Funjet Vacations to confirm the policy details.

7. VACATION STARTS & ENDS

Arrival times at the airport are subject to change, and you are responsible for checking in and boarding your flight at the correct time. You must arrive at the airport at least 2 hours before the flight departure time. Unless otherwise stated, you will be responsible for all costs associated with your flight, including taxes and fees.

8. VACATION REVENUE

We recommend that you purchase travel insurance to protect yourself against unexpected expenses. You may also choose to purchase insurance through your own insurer. If you purchase travel insurance through another source, please provide the necessary documentation to Funjet Vacations to confirm the policy details.

9. FLIGHTS & AIRPORT CHECK-IN

No refunds will be given for a canceled flight or flight change unless due to circumstances beyond our control. You are responsible for complying with the health requirements of the countries you intend to visit. Check with your physician regarding any immunizations or medications required by the countries you will visit.

10. DEPARTURE CITY

We reserve the right to choose the departure city for your vacation package. If you are unable to travel from the departure city, you may be required to pay an additional fee to change the departure city. Please note that some departure cities may have limited flight options or availability.

11. EXCURSIONS & ACTIVITIES

Many resort pools and beaches may lack lifeguards. Balcony railing heights in Mexico are lower than the mandated heights in the United States, and also may not have railings in the United States. If you have medical issues or concerns about medical services, we urge you to contact your resort with specific questions. Please be aware that certain activities or excursions may be prohibited or restricted due to health and safety concerns.

12. SPONSORED CREDIT CARDS

If you choose to make your reservation using a credit card, a $40 processing fee will be assessed to your credit card. If the credit card is declined, we will charge your credit card $40 to cover the processing fee. If you attempt to use a credit card that is declined, you will be responsible for the full amount of your reservation, plus any applicable taxes, fees, or other charges.

13. DISCOUNTS & PROMOTIONS

Discounts and promotions are subject to change and may not be available at all times. We reserve the right to offer discounts and promotions at any time, and we do not guarantee availability of current promotions.

14./change fees apply to new travel date, destination, flight/airfare type/flight times, duration, class of service, departure city, change to lower-priced hotel $50 per booking + air/hotel penalties. Other changes (applies to change in airfare type/flight times, duration, class of service, departure city, or change to lower-priced hotel) $50 per booking + air/hotel penalties.

15. ADDITIONAL FILING REQUIREMENT

Due to COVID-19, the deadline for alternate forms of acceptable ID.

16. VISA REQUIREMENTS

Prior to travel, Funjet Vacations will calculate the per person cost of the vacation package, including all applicable airfares, accommodations, and other services, and will provide this information to you. All rates are quoted in U.S. dollars. Rates for packages including a rental car do not include state/local taxes, gasoline, optional insurance, Collision Damage Waiver, or rental car incidentals. Other airlines do charge for infants or infant air-related taxes. Please check with your air carrier. If an infant reaches the age of two at any time during the travel, a fare will be charged for the infant.

17. FLIGHTS & AIRPORT CHECK-IN

No refunds will be given for a canceled flight or flight change unless due to circumstances beyond our control. You are responsible for complying with the health requirements of the countries you intend to visit. Check with your physician regarding any immunizations or medications required by the countries you will visit.

18. TRAVEL PROTECTION PLUS

We strongly suggest that you purchase travel protection to cover unexpected expenses. Travel Protection Plus provides coverage for trip cancellation due to medical illness, death in the family, or other unforeseen circumstances. You may also choose to purchase insurance through your own insurer. If you purchase travel insurance through another source, please provide the necessary documentation to Funjet Vacations to confirm the policy details.

19. VACATION STARTS & ENDS

Arrival times at the airport are subject to change, and you are responsible for checking in and boarding your flight at the correct time. You must arrive at the airport at least 2 hours before the flight departure time. Unless otherwise stated, you will be responsible for all costs associated with your flight, including taxes and fees.

20. VACATION REVENUE

We recommend that you purchase travel insurance to protect yourself against unexpected expenses. You may also choose to purchase insurance through your own insurer. If you purchase travel insurance through another source, please provide the necessary documentation to Funjet Vacations to confirm the policy details.

21. DEPARTURE CITY

We reserve the right to choose the departure city for your vacation package. If you are unable to travel from the departure city, you may be required to pay an additional fee to change the departure city. Please note that some departure cities may have limited flight options or availability.

22. EXCURSIONS & ACTIVITIES

Many resort pools and beaches may lack lifeguards. Balcony railing heights in Mexico are lower than the mandated heights in the United States, and also may not have railings in the United States. If you have medical issues or concerns about medical services, we urge you to contact your resort with specific questions. Please be aware that certain activities or excursions may be prohibited or restricted due to health and safety concerns.

23. SPONSORED CREDIT CARDS

If you choose to make your reservation using a credit card, a $40 processing fee will be assessed to your credit card. If the credit card is declined, we will charge your credit card $40 to cover the processing fee. If you attempt to use a credit card that is declined, you will be responsible for the full amount of your reservation, plus any applicable taxes, fees, or other charges.

24. DISCOUNTS & PROMOTIONS

Discounts and promotions are subject to change and may not be available at all times. We reserve the right to offer discounts and promotions at any time, and we do not guarantee availability of current promotions.