GENERAL CANCELLATION TERMS & CONDITIONS

1. Travel services are non-refundable in the event of non-refundable airline bookings.

2. General Cancellation Policy:
   - At least 31 days prior to the start date: Full refund (less any administrative fees).
   - Between 30 and 14 days prior to the start date: 50% of total cost returned.
   - 13 days or less prior to the start date: Non-refundable.

3. Supervisor and general manager agreement.

4. Any refund is subject to United Vacations' receipt of all invoices or travel documents for the parcels being refunded.

5. Itinerary and prices may change without notice. United Vacations is not responsible for omissions or errors.

6. Required entry/re-entry documentation:
   - Your travel documents will be emailed to you once full payment is received. Please check them carefully to ensure that all the information is correct and complete.
   - If you are traveling to Cuba, you will need to obtain a Cuba visa through the United States Department of State. The visa is required for all travelers, including United States citizens.
   - If you are traveling to a country that requires a visa, make sure to obtain the proper visa before your departure.
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7. Cancellations and refunds are subject to a $250 processing fee.

8. No refunds are available on insurance premiums paid by United Vacations.

9. United Vacations is not responsible for omissions or errors.

10. United Vacations makes arrangements with third party suppliers as independent contractors for the various components that comprise your vacation package. United Airlines and its code share partners are responsible only for the air transportation it provides in connection with a package purchase and is not responsible for ground transportation, accommodations, or other activities of the vacation. All passenger air transportation via United Airlines shall be at the risk and peril of the passenger. United Airlines and its code share partners shall have no liability to you for any loss, delay, injury, or death, or any property damage, arising out of or directly or indirectly connected with, the air transportation provided therefor.

11. Additional charges:
   - Flights are subject to change or cancellation due to weather, mechanical problems, or any other reason assigned by the airline.
   - United Airlines is not responsible for transportation delays or any other delays.
   - United Airlines makes arrangements with third party suppliers as independent contractors for the various components that comprise your vacation package. United Airlines and its code share partners are responsible only for the air transportation it provides in connection with a package purchase and is not responsible for ground transportation, accommodations, or other activities of the vacation.

12. Special Requests:
   - Please note that while we will do our best to accommodate your requests, we cannot guarantee specific seating arrangements, meal requests, or ground transportation.

13. Handicapped Services and Facilities:
   - United Vacations does not guarantee the availability of wheelchairs at any airport.

14. Lost and Damaged Luggage:
   - United Vacations accepts no liability for loss or damage to luggage and recommends a TSA approved lock. All lost or damaged luggage is covered by the air carrier's liability policy.

15. Electronic Device and Battery Policy:
   - Electronic devices and spare Lithium-ion batteries must be removed from the carry-on bag and remain in the checked baggage.
   - All other electronic devices and spare Lithium-ion batteries must be removed from the checked baggage and placed in carry-on luggage.

16. Bombardment of Poisons, Corrosives, and Radioactive Materials:
   - There are strict regulations in place for transporting these materials.

17. Personal Security:
   - United Airlines and its code share partners are not responsible for the security of your personal belongings.

18. Death or Injury:
   - United Airlines and its code share partners are not responsible for death or injury to you or any member of your party.

19. Responsibility for Delays:
   - United Airlines and its code share partners are not responsible for delays caused by factors beyond their control, including but not limited to: air turbulence, weather conditions, mechanical problems, or any other reason assigned by the airline.

20. General Terms:
   - These terms and conditions apply to all United Vacations packages.
   - If any term or provision of this Contract is determined by a court of law to be unenforceable, the remainder of this Contract shall remain in full force and effect.
   - If you do not agree with these terms and conditions, you should not book a vacation through United Vacations.