



TERMS & CONDITIONS

Effective for New Bookings made June 1, 2020 onward

Thank you for booking with United Vacations®. ALG Vacations Corp. is the tour operator for United Vacations. By booking with United Vacations, a brand of ALG Vacations Corp., you agree to the terms and conditions contained herein. Any payment constitutes acceptance of the terms herein. All policies, procedures and terms contained herein are subject to change at any time without notice at United Vacations' sole discretion. Group vacations have special terms and conditions-please refer to your group contract. In the event your hotel is supplied by Travelscape LLC, the terms and conditions at <http://developer.ean.com/terms/en/> apply. If you booked through a travel agent, all communications prior to departure, including questions about changes, cancellation, payments and refunds, must be via your travel agent. Some travel agents charge service fees and/or additional cancellation fees.

Airfares are based on the lowest applicable airfare available at the time of booking and are subject to change. United Vacations can guarantee your airfare only after receipt of full payment. Changes in flight itineraries after the issuance of tickets may result in increased airfare. Some air segments may be served by United Airlines' code share partners.

United Vacations works with our suppliers to provide you with the best package rates. To pass these values on to our customers, we are prohibited from breaking out individual component prices and will not be able to provide those to you.

Standard policies, payments and penalties outlined below may be more restrictive during holidays and special events. No refunds will be made for special events, shows, or attraction passes.

1. BOOKINGS, DEPOSITS & PAYMENTS

Transportation Security Administration (TSA) regulations require you to provide your full name as it appears on your travel documents, date of birth, and gender at the time of booking for the purpose of watch-list screening. Travel to provide this information will result in you not being allowed to travel. For details, visit tsa.gov. To reserve your vacation, provide the required booking information and pay the applicable deposit per person, including full payment of the Travel Protection Plus premium (if selected). We reserve the right to treat the booking as canceled by you if the balance is not paid when due. Full payment of your entire vacation package by credit/debit card is required at time of booking for all vacations booked directly on our website, unitedvacations.com. If you decline Travel Protection Plus and cancel your booking, any refund due for the land/ feature portion of your booking (after applicable penalties) will be in the form of a future travel credit as detailed in #3. The air portion of your booking will follow the United Airlines policy in effect at the time of booking.

United Vacations accepts payment by a variety of credit and debit cards, as well as the Uplift monthly payment plan. The credit entered at time of booking must match the credit or debit card billing address. A \$40 processing fee will be assessed to refund a previously applied credit card payment, and recharge the payment to a different credit card. When customers pay for their United Vacations package with a Chase® United MileagePlus® card, the primary card member and one companion on the same reservation will receive their first standard checked bag free on United-operated flights. Priority boarding is not included. MileagePlus members earn MileagePlus miles on United Airlines flights with the purchase of a United Vacations air/hotel package vacation. Please specify your valid MileagePlus membership number at the time of booking. For any questions regarding your MileagePlus account call (800) 421-4655.

[View Deposit Policies Here.](#)

2. TRAVEL PROTECTION PLUS

We strongly recommend that you purchase Travel Protection Plus to cover your cancellation and change fees. Travel Protection Plus includes a Pre-Departure Penalty Waiver (Part A), and Post-Departure Travel Insurance (Part B). Travel Protection Plus is not offered on air-only vacations utilizing scheduled air. Travel Protection Plus may only be added within 7 days of your initial deposit, provided you have not yet made your final payment (except for group passengers who are subject to the terms under their group contract). Nonrefundable hotels are not covered by the Pre-Departure Penalty Waiver. Travel Protection Plus payments are nonrefundable and nontransferable. See your travel agent or visit [click here](#) for more information.

3. CHANGES, CANCELLATIONS & REFUNDS

If your plans change, your right to a refund is limited and subject to penalties and fees as noted herein. You must immediately notify your travel agent or United Vacations to cancel or make changes to your vacation package. All refunds must be requested within 60 days of the date of cancellation. If you booked through a travel agent, your travel agent must submit the electronic refund request. If you booked on the United Vacations website or through the United Vacations contact center, please [click here](#) and follow the instructions to request your refund. If you decline Travel Protection Plus and cancel your booking, any refund due for the land/ feature portion of your booking (after applicable penalties) will be in the form of a future travel credit. The air portion of your booking will be refunded in the original form of payment. Land-only and contracted group bookings will be refunded in the original form of payment. If you purchased Travel Protection Plus and are eligible for a partial or full refund in original form of payment, the refund due will automatically become a future travel credit if not requested at 60 days from the date of cancellation. Future travel credits are valid for 12 months from date of issue and must be used for travel cancellation prior to expiration date, are nontransferable and nonrefundable, have no cash value, and are issued in the name of the passengers on the original reservation. Standard change and cancellation policies apply to bookings made with future travel credits. Future travel credits will be held on the original booking. For instructions on how to redeem future travel credits online, [click here](#).

All changes and cancellations are subject to availability, limitations, restrictions and fees imposed by United Vacations, United Airlines and its code share partners, and hotel and feature/excursion suppliers. Certain excursion operators only allow a refund if canceled upon notice to them. Contact the excursion company for the applicable notice provision and to arrange a refund. Many airfares and hotel reservations are nonrefundable and nontransferable, and you may be charged 100% cancellation/change penalties. Changes to, or cancellation of, a Basic Economy flight will result in forfeiture of tickets. Passengers who do not travel are subject to 100% cancellation penalties.

If you cancel your vacation or change your departure date, flight, duration, class of service, name, departure city, or destination, the charges shown below become payable by you. Significant additional penalties (i.e. nonrefundable airline tickets and fees, nonrefundable or nontransferable hotel promotions) may apply. Once travel has begun, there will be no refunds for any unused or partially used travel component for any reason. Standard change and cancellation policies apply to bookings made with future travel credits.

CANCELLATION & CHANGE FEES

Cancellation Fees for Air-inclusive Packages*

4+ days from departure	\$100 per person + air/hotel/feature penalties
3-0 days from departure	100% nonrefundable

Land-only Cancellation Fees

11+ days from departure	\$50 per person + hotel/feature penalties
10-2 days from departure	\$150 per person + hotel/feature penalties
1 day or less from departure	100% nonrefundable

Change Fees*

*Change fees apply to new travel date, destination, flight/airfare type/flight times, duration, class of service, departure city, change to lower-priced hotel and complete name change when allowed by hotel/airline.

Change Fees for Air-inclusive Packages

2+ days from departure	\$50 per person + air/hotel/feature penalties
1 day or less from departure	100% nonrefundable

Land-only Change Fees

2+ days from departure	\$25 per person + air/hotel/feature penalties
1 day or less from departure	100% nonrefundable

Revision Fees- All Package Types

Revision in package type, minor name correction, adding passenger, change to higher-priced hotel	\$0 brand fee + air/hotel/feature penalties
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4. CREDIT CARD TRANSACTIONS & CHARGEBACKS

If for any reason, any travel service provider is unable to provide the services for which you have contracted, your remedy lies against the provider, and not against United Vacations. In the event that payment has been made to United Vacations by credit card, you agree that you will not seek to charge back your payment to United Vacations. If United Vacations incurs any costs, including but not limited to attorneys' fees, to recover any payments charged back by your credit card company, you agree that you will be liable for these costs. If the credit card is declined, you guarantee that you will settle any amounts owed to United Vacations via money order or cash immediately.

5. TRAVEL DOCUMENTS

Your travel documents will be emailed to you once full payment is received. Please check them carefully to ensure that all the information is correct and passenger names exactly match your Proof of Citizenship. If you discover an error, please contact your travel agent immediately or United Vacations at 1-888-854-3899.

6. REQUIRED ENTRY/ RE-ENTRY DOCUMENTATION

Proper documentation is YOUR responsibility. The following information is based on current requirements for U.S. citizens at time of publication. This information may change- see your travel agent or contact your destination consulate for the most current requirements on your travel date. Passengers returning to the U.S. by air from any international destination must have a valid passport, and may be denied boarding by the airline if the passport is damaged, mutilated, or has excessive wear. A "Passport Card" is not acceptable. If your name on your passport (or for non-U.S. citizens, "valid travel documents") does not match your name on your travel documentation, you will not be allowed to travel. A passport valid for up to 6 months past the date of completed travel is required when traveling internationally. Married or divorced women traveling under names other than what is printed on their travel documents must supply a marriage license and/or divorce decree. If you are not a U.S. citizen, contact your destination's consulate or embassy to determine required entry documents.

Passports are NOT required for travel within the continental U.S., Hawaii, Puerto Rico, and the U.S. Virgin Islands. However, travel to these U.S. destinations/ territories requires a valid state/government-issued picture ID, or valid state-issued driver's license that is compliant with the REAL ID Act. Passed by Congress in 2005, the REAL ID Act established minimum ID security standards and prohibits federal agencies, like TSA, from accepting licenses and identification cards for official purposes from states that do not meet these standards. Passengers traveling domestically with a driver's license issued by a state that is not compliant with the REAL ID ACT (and has not been granted an extension) will need to show an alternative form of acceptable identification for domestic air travel to board their flight. To check whether your state is compliant or has an extension, visit dhs.gov/real-id. If your state-issued ID or driver's license is not to comply, visit tsa.gov/travel/security-screening/identification for alternate forms of acceptable ID. Due to COVID-19, the deadline for domestic airline passengers to secure a Real ID driver's license for use as identification at the airport has been moved back one year. Enforcement is now due to begin on October 1, 2021. Any passenger who is denied boarding due to lack of proper documentation will have their vacation cancelled. Failure to comply with the above requirements will result in you not being allowed to travel and no refund will be given.

7. TRAVELING MINORS

We cannot accept unaccompanied minors under 18 for any travel. For certain countries, a notarized consent from both parents or legal guardian(s) is required for children younger than 18 years old traveling with one parent, or in someone else's custody; or a notarized birth certificate showing only one parent, a parent's death certificate, or a court order of child custody MAY also be permissible. Be sure to check with your travel agent, visit your destination's consulate, or visit websites such as travel.state.gov, dhs.gov or iatatravelcentre.com. Mexican-born minors under 18 years of age traveling alone or with someone other than a parent or legal guardian, require special documentation to depart Mexico, even if the Minor is a Dual Mexican Citizen. For details, contact the Mexican embassy or [click here](#). Some airlines may require documentation for children traveling without their legal guardian beyond what is mandated by the destination country, visit united.com for details.

8. DENIAL OF ENTRY

Certain countries may deny entry to travelers with even a minor criminal record, and if not a U.S. citizen, entry back into the U.S. Check with the U.S. Embassy and the embassy or consulate of the country being visited to ensure you can travel as planned. United Vacations does not accept responsibility if you are denied entry and cancellation penalties apply.

9. FLIGHTS & AIRPORT CHECK-IN

Your flight information will appear on the booking confirmation issued when you make your deposit, and on your electronic travel documents issued upon full payment. All flight times are subject to change without notice. We strongly suggest that you reconfirm exact flight times with United Airlines 24 hours prior to departure and again before departing for the airport. Please be advised that we may provide your name, phone number and/or email address to third party suppliers such as United Airlines to be used to advise passengers of irregular flight operations and disruptions. For international flights, we recommend arriving at the airport at least three hours prior to your scheduled departure time to allow time to check in and get through Security. For domestic flights, we recommend that you arrive two hours prior to travel but absolutely no later than one hour prior to travel. If you do not have pre-assigned seats and have seat preferences, we recommend that you arrive early as seats will be assigned upon check in based on availability. Pre-assigned seat selection is at the discretion of United Airlines and its code share partners and may require payment of an additional fee.

If you do not check in at the airport or gate at the required time, or do not possess proper documentation, you will be denied boarding and will not be eligible for a refund. Additionally, if you fail to check in for your flight without prior cancellation, you are considered a no-show and will not be eligible for a refund. Travel Protection Plus does not cover the instances noted above. United Vacations assumes no responsibility for any passengers making independent connections to flights booked through United Vacations. For specific policies traveling infants under two years of age, visit united.com. If an infant reaches the age of two at any time during the vacation, federal law requires the purchase of a separate seat for any remaining portions of the flight. Some countries charge infant departure taxes.

10. PACKAGE PRICING - EXCLUSIONS

If you have not paid for your vacation in full, you will be responsible for any increases in the price of any and all components of the vacation package. United Vacations reserves the right to re-invoice your reservation should an error be made in computing your vacation price. You may incur additional expenses that are not included in the package price, including but not limited to (unless otherwise noted): gratuities, meals and beverages; passport/visa fees; airline seat assignments and baggage fees, departure taxes, environmental levies and hotel energy surcharges, resort fees, car seats; transfers, optional excursions, and items of a personal nature. Rates for packages including a rental car do not include state/local taxes, gasoline, optional insurance, Collision Damage Waiver (CDW), under-age driver charges if under the age of 25, or airport charges, which are payable directly to the rental car company. Minimum age requirements may apply- contact your travel agent or the rental car company for specific information. A valid driver's license and major credit card in driver's name are required.

11. AIRLINE, HOTEL AND FEATURE TAXES

United Vacations may split the merchant of record payment between United Vacations and United Airlines or its code share partners. The United Vacations portion of the payment will be processed immediately. The airline will process payment at the time the air tickets are issued. United Vacations markets hotels under a "prepaid/merchant" model, where United Vacations collects the full amount of the hotel room from you in advance and manages the payments to the hotel/provider on your behalf. The booking is made by United Vacations on the customer's behalf and includes two components to the reservation, amounts being paid by United Vacations to the hotel/feature on the customer's behalf as well as compensation for services retained by United Vacations. In connection with facilitating your hotel/feature arrangement, the amount you are charged will include tax recovery charges and service fees. This amount includes an estimate to recover the amount we pay to the hotel/feature related to your reservation for taxes owed by the hotel/feature including, without limitation, sales and use tax, occupancy tax, room tax, excise tax, value added tax, good and services tax, and/or similar taxes. The amount United Vacations pays to the hotel/feature in connection with your reservation for taxes may vary from the amount we estimate and include in the amount charged to you. The amount charged to you also includes an amount to compensate United Vacations for services in connection with handling your reservation. United Vacations is not the supplier collecting and remitting taxes to the applicable taxing authorities. Hotel/feature suppliers include all applicable taxes in the amount billed to United Vacations and United Vacations pays over such amounts directly to the supplier. United Vacations is not a co-supplier associated with the supplier with whom United Vacations books or reserves customer's travel arrangements. Taxability and the appropriate tax rate and the type of applicable taxes vary greatly by location.

12. SPECIAL REQUESTS

If you request special arrangements such as adjoining rooms/room locations, bedding requests, specific assistance or special meals, we will pass on your request to the vendor on your behalf. However, since these requests lie outside our contracts with our suppliers, we cannot guarantee special requests unless otherwise stated.

13. HANDICAPPED SERVICES AND FACILITIES

Should you desire any special service or equipment to assist with a disability, please let us know in advance so we can advise the air carrier or resort (services vary by carrier and resort). Although we will do our best to assist you, United Vacations does not guarantee the availability of wheelchairs at any airport. Wheelchair accessible rooms may be requested but cannot be guaranteed. Standards vary by property and country, may not be consistent with the standards required by the Americans With Disabilities Act, and are not within the control of United Vacations.

14. UNITED VACATIONS & OTHER SERVICE PROVIDER RESPONSIBILITY

Travel Agents' Responsibilities: If you booked through your travel agent, your travel agent is responsible for providing information to you, examining and verifying all information, and ensuring that you understand all of the policies, fees and requirements to which you are subject. Any travel agent who makes a reservation on your behalf acknowledges this responsibility.

UNITED AIRLINES' RESPONSIBILITIES

United Airlines and its code share partners are responsible only for the air transportation it provides in connection with a package purchased and is not responsible for ground transportation, accommodations, or other activities of the vacation. All passenger air transportation via United Airlines shall be provided under the terms and conditions of United Airlines [Contract of Carriage](#), which includes Advice to Passengers on Limitation of Liability.

UNITED VACATIONS' RESPONSIBILITY

United Vacations makes arrangements with third party suppliers as independent contractors for the various components that comprise your vacation package. We have taken all reasonable steps to ensure that proper arrangements have been made for your vacation. However, United Vacations is not an agent of these independent travel providers and we expressly disclaim any liability for their actions or omissions. Service providers reserve the right to refuse service to travelers at their sole discretion. United Vacations assumes no liability for the acts of the service provider in refusing service. United Vacations is not responsible under any circumstances for any injury or damages you may suffer, in connection with air or ground transportation, hotel accommodations, or other travel or excursion services arranged by United Vacations. Furthermore, United Vacations and its third-party suppliers do not control and cannot be responsible for bodily injury, property damage or other loss or damage caused by factors beyond their control, including but not limited to: air turbulence, flight delays, extreme weather, government restrictions or regulations, strikes, war, acts of terrorism, mechanical breakdown, sickness or disease, epidemics or pandemics, quarantine, your physical, medical or mental disabilities, your failure to obtain valid travel documents or to follow travel instructions resulting in denied entry at destination or re-entry into U.S., and failure related to the public internet, telephone or other communication lines.

By booking with United Vacations and/or using the United Vacations online booking site, you waive any claim against United Vacations, its affiliated and subsidiary companies, and its respective officers, directors, employees, contractors, and agents, for any loss of or damage to property or injury to any person caused by reason of (i) any defect, negligence, or other wrongful act or omission or any failure of performance of any kind by any airline, hotel, ground transportation, or other travel provider, (ii) any claim for inconvenience, loss of enjoyment, mental distress or other similar claim, (iii) any delayed departure, missed connection, substitute accommodation, termination of service or change in fares or rates, and (iv) overbooking, flight cancellation, lost or disconnected baggage, or any claim arising from the air transportation portion of any vacation package. Under no circumstances will United Vacations be liable for any special, incidental or consequential damages arising from the provision of our travel services or vacation packages. Some hotel room images in our promotional materials and our website do not depict the standard room category. All amenities shown for a particular property may not be available in every room category. Maps are not to scale. United Vacations is not responsible for omissions or errors.

Important Notice: United Vacations enters into contracts with hotels and air, land, or water transportation companies, but all such entities are owned and operated by independent contractors. United Vacations is not responsible for any negligent or willful act, omission or failure to act on the part of any such entity or its employees, or of any other third party beyond its direct control. The United Vacations name and logo may appear on posted or hand-held signs at the airport of your departure or destination, in vans, buses, coaches, hotels or elsewhere during your vacation. This use of the United Vacations name and logo is solely intended to help you identify persons or entities who might provide services to you during your trip, but does not indicate, and should not be understood by you to indicate that United Vacations owns, controls or operates any entity displaying such a sign, or that United Vacations employs or controls any person holding or displaying such a sign. United Vacations sells leisure vacations. If this vacation is used for any reason other than leisure travel, the hotel may directly assess an additional surcharge or refuse service during holiday, convention, or special event time periods.

Certain exclusions may not apply in some jurisdictions. If you have a claim or dispute with any of the travel or excursion providers, we will provide you with as much assistance as reasonably possible.

15. LUGGAGE & PERSONAL PROPERTY

[Click here](#) for information on baggage policy and fees, liability for lost, misplaced and damaged baggage or other personal property. Carry-on luggage is limited to one bag per person and must be small enough to fit beneath the seat in front of you. Excess/oversized baggage may be denied at check-in or subject to additional charges. United Vacations accepts no liability for loss or damage to luggage and recommends a TSA approved lock. All lost or damaged luggage must be reported to an airline representative at the destination airport by the passenger before you leave the airport.

16. HAZARDOUS MATERIALS RESTRICTIONS AND INSECTICIDE NOTICE

Federal law forbids the carriage of hazardous materials aboard aircraft in your luggage or on your person. A violation can result in five years' imprisonment and penalties of \$250,000 or more (49 U.S.C. 5124). Hazardous materials include explosives, compressed gases, flammable liquids and solids, oxidizers, poisons, corrosives and radioactive materials. Examples: Paints, lighter fluid, fireworks, tear gases, oxygen bottles, and radio-pharmaceuticals. There are special exceptions for small quantities (up to 70 ounces total) of medicinal and toilet articles carried in your luggage and certain smoking materials on your person. Special restrictions and limitations for transporting Hazardous Materials and specifically Lithium Ion batteries, refer to faa.gov/go/packsafe for more information. In the event a carry-on bag cannot be accommodated in the passenger cabin and has to be placed below in a cargo bin for any reason, any electronic device or spare lithium-ion or any other type of battery permitted in carry-on baggage MUST be removed from the carry-on bag and remain in the possession of the passenger in the passenger cabin. For further information, contact your airline representative. Some countries may require aircraft cabin insecticide treatment for in-bound foreign flights. A list of such countries is available at <https://transportation.gov/airconsumer/spray>.

17. GOVERNING LAW & DISPUTE RESOLUTION

This Contract shall be governed by the laws of the Commonwealth of Pennsylvania. Should a dispute or controversy arise concerning the terms and conditions of this Contract or involving a claim for loss, injury or other damage arising out of or relating to your trip, any legal action against United Vacations shall be brought exclusively in the **Pennsylvania Court of Common Pleas of Delaware County**. If any term or provision of this Contract is determined by a court of competent jurisdiction to be invalid or otherwise unenforceable, such holding will not affect the validity or enforceability of the remaining terms and provisions.

18. HEALTH & SAFETY TIPS FOR TRAVELERS

As travel opens up around the world, all destinations, airports, air carriers, hotels, restaurants, transfer companies, car rental companies, shops and excursions have established COVID-19 safety measures and precautions which may change from day to day. These safety measures may include but are not limited to curfews, attraction closings and reduced hours, size of group gatherings, social distancing requirements, health screenings and self-quarantine requirements. In addition, you must follow CDC guidelines and the recommendations of health officials. Please note that any public location where people have been or are present provides an inherent risk of exposure to COVID-19 and Apple Vacations cannot guarantee that you will not be exposed during your vacation. By traveling, you agree that you assume these inherent risks associated with your vacation. Any and all additional costs will be your sole responsibility.

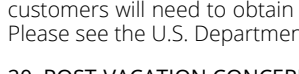
We strongly recommend that you visit the U.S. Department of State website travel.state.gov, as well as the Centers for Disease Control and Prevention website, cdc.gov, which include important information on foreign travel such as travel advisories, warnings and restrictions issued by the U.S. government. You are responsible for complying with the health requirements of the countries you intend to visit. Check with your physician regarding any immunizations that may be recommended or required. Use common sense while vacationing abroad. For example, if you choose to drink alcohol, do so in moderation. In addition, be cognizant of the effects of mixing alcohol and certain medications. Should someone in your party become ill, alert the resort front desk for immediate medical attention or call the emergency number provided by the resort. Also advise your Resort Representative as soon as possible, who may be able to provide assistance. If you have medical issues or concerns about medical services, we urge you to contact your resort with specific questions. Please be aware that medical standards and training of emergency responders and resort medical facilities vary greatly, and health care abroad may not be the same as you might expect at home. It may be standard policy for hospitals and medical providers abroad to require cash payment upfront for services. Check with your insurance provider regarding claims for reimbursement. Sports and aquatic equipment, especially scuba gear, may not meet U.S. safety standards and many resort pools and beaches may lack lifeguards. Balcony railing heights in Mexico are lower than the mandated heights in the United States, and also may be lower in other countries. Low balcony railings create a risk of falls, which may result in serious injury or death. Bottled drinking water is recommended. By offering for sale travel to particular destinations, United Vacations does not represent or warrant that travel to such destination is without risk, and is not liable for any damages or losses that may result from travel.

19. Additional Information for passengers traveling to Cuba - Cuba escorted tours sold through United Vacations are provided by Cuba Travel Services, a third party independent supplier and the tour principal and tour organizer. United Vacations is acting as an agent for Cuba Travel Services, and not as a tour operator itself. The Cuban Assets Control Regulations ("CACR") administered by the Office of Foreign Assets Control of the U.S. Department of Treasury ("OFAC") authorize only certain categories of travelers for travel to Cuba. When you book your vacation, you will be asked to certify the reason for your visit. See more details under the Cuba Travel Certification within the checkout process. In addition, you have an obligation to maintain required records regarding your travel for 5 years. All visitors are required to have health insurance that is accepted in Cuba. The cost of this coverage is included in your air ticket. All customers will need to obtain a Cuban tourist card (entry permit) or Cuban visa before travel. The cost of this documentation is not included in your price. Please see the U.S. Department of the Treasury's [OFAC FAQ page](#) for more information.

20. POST-VACATION CONCERNS

If you have a complaint while on vacation you must provide United Vacations with a reasonable opportunity to rectify the issue during your vacation by promptly notifying your Resort Representative who will make every effort to assist. If the matter cannot be settled on the spot, you must write to our Customer Care Department within 28 days of the completion of your vacation at aftertravel@unitedvacations.com. Please understand that we cannot consider post-vacation submissions if you did not provide United Vacations with a reasonable opportunity to assist you during your trip. We reserve the right to give any compensation due in the form of future travel credits.

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If needed, you may review our previous terms and conditions by clicking through the link below.
[Terms & conditions for May 1, 2019 through May 31, 2020](#)