



Official Travel Company of Universal Orlando® Resort

## Cancel for Any Reason

- **What is the Universal Parks & Resorts Vacations Cancel for Any Reason Waiver?**

The Universal Parks & Resorts Vacations (UPRV) Cancel for Any Reason Waiver allows you the flexibility to cancel your vacation one time up to 24 hours prior to the originally scheduled flight departure time or hotel check-in time for any reason. Any monies paid will be returned to the customer who booked the travel except the cost of published airfare, which will be made available as a credit for future travel.

For a published air ticket, credit may be issued per applicable airline policies less airline change fees and UPRV will absorb change fees. The actual airfare could be higher at the time of rebooking; in that event the price differential would be your responsibility.

- **Why should I purchase the UPRV Cancel for Any Reason Waiver?**

Preparing for your vacation should include preparing yourself for any unfortunate occurrences. By purchasing the UPRV Cancel for Any Reason Waiver you'll skip all cancellation fees and be refunded for your hotel cost and receive a credit for your airfare.

- **Is there help while I'm traveling?**

No, the UPRV Cancel for Any Reason Waiver only allows you to cancel your trip for any reason prior **up to 24 hours prior** to the start of your trip. Your scheduled start time is defined as the originally scheduled time of your flight, or, if you haven't booked a flight as part of your package, the scheduled check-in time of your hotel at the time of booking.

- **Who can I contact for more information?**

For more information about the Cancel for Any Reason Waiver, contact a Universal Parks & Resorts Vacations agent at (800) 407-4275.

- **When is payment due?**

Cancel for Any Reason may be purchased at any time up until final payment of your package. Please be advised a change fee may be applied for any modifications to packages.

- **When does the waiver go into effect?**

The Cancel for Any Reason Waiver goes into effect the moment you book your package. You may only use the UPRV Cancel for Any Reason Waiver once to cancel your trip.

- **I am not a U.S. or Canadian resident; can I get the waiver?**

The UPRV Cancel for Any Reason Waiver is available to everyone, regardless of country of residence.

- **What happens if I need to cancel my vacation?**

If you need to cancel your vacation, call a UPRV agent at (800) 407-4275 to request a refund. A UPRV agent can assist cancelling or changing your vacation.

- **Are there exclusions?**

No, there are no exclusions.

- **Is there a Pre-Existing Condition Exclusion?**

The UPRV Cancel for Any Reason Waiver does not have a pre-existing condition exclusion.

**Cancel for Any Reason Questions?**

**Call (800) 407-4275**